

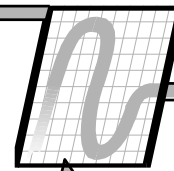
A note on BAS Security

Target: IT Security Failure



- HVAC vendor has corporate IT password to support BAS from outside
- Password is stolen
- Attackers hack Target's Point Of Sale system
 - Never touched the BAS
 - Why does HVAC password get you to POS system?
- My toilet is broken
- I give plumber my house keys -- and car keys
- Plumber loses keys and my car gets stolen
- The security fix: A padlock on my toilet

Securing the BAS



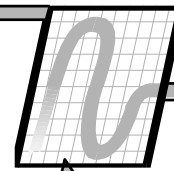
- Attacks on infrastructure very much in the news
- What is the risk to me from my BAS?
- **Risk** is made up of **vulnerability** and **consequences**
 - My shed is unlocked (vulnerability = HIGH) but there's nothing of value there (consequence = LOW)
 - My house is locked (vulnerability = LOW) but there's high value things there (consequence = HIGH)
 - Which is the higher risk?
 - Which do I add security to first?
- Risk is what insurance companies deal with:
 - How much is your house worth?
 - Do you have smoke detectors?

Basic Security Steps



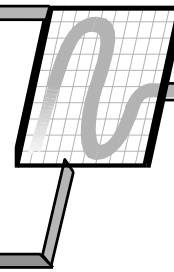
- Don't allow remote access – particularly via vendor backdoors
- Lock down your OWSes: don't allow standard applications or Internet access from an OWS
- Change passwords regularly
 - Limit access by user
- Turn on auditing: track operator actions
- Keep mechanical rooms locked
 - How to secure terminal equipment?
 - Whole bunch of non-cyber security things.....

“Cybersecurity” Design



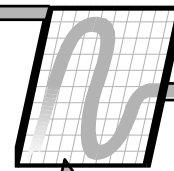
- Design to minimize failure
 - Reduce dependency on the network
 - Local start of backup / redundant units
 - Local displays
 - Reduce extraneous functionality
 - Limit Remote adjustment capability
 - Limit Complexity - KISS
- Do not implement standard IT functions
- Do not provide remote (off campus) access in control system
 - Use existing IT infrastructure, or get IT Pros to provide

Good Mechanical Design



- Good mechanical design goes a long way:
 - Redundant systems: DX CRAC in data center
 - Manual operation modes: HOA switch for fan
 - Fail-to positions make sense: Fail to full cooling in data center
- In cyber speak these are “compensating” or “avoidance”, but it’s hard to tell the difference, just address it in the design and let them name it later.

“Cybersecurity” Design



- Design to manage failure
 - Design for graceful failure
 - Individual mech/elec systems fail safe
 - Loss of a mech/elec system doesn't affect others
 - UMCS is really lots of semi-independent systems
 - Degraded operation
 - May fail safe to degraded operation
 - Provide manual capabilities – HOA, manual valves etc.
- Redundancy
 - Start spares automatically
 - Keep humans out of the loop – also reduces requirements for front end

Most BAS is LOW risk



- ***Most*** building aren't worth attacking.
 - Turn off heat to classroom or admin building
 - Go turn heat back on, manually if necessary
 - Mechanical design (and physics!) limit consequences
- Often easier to attack mechanical system directly



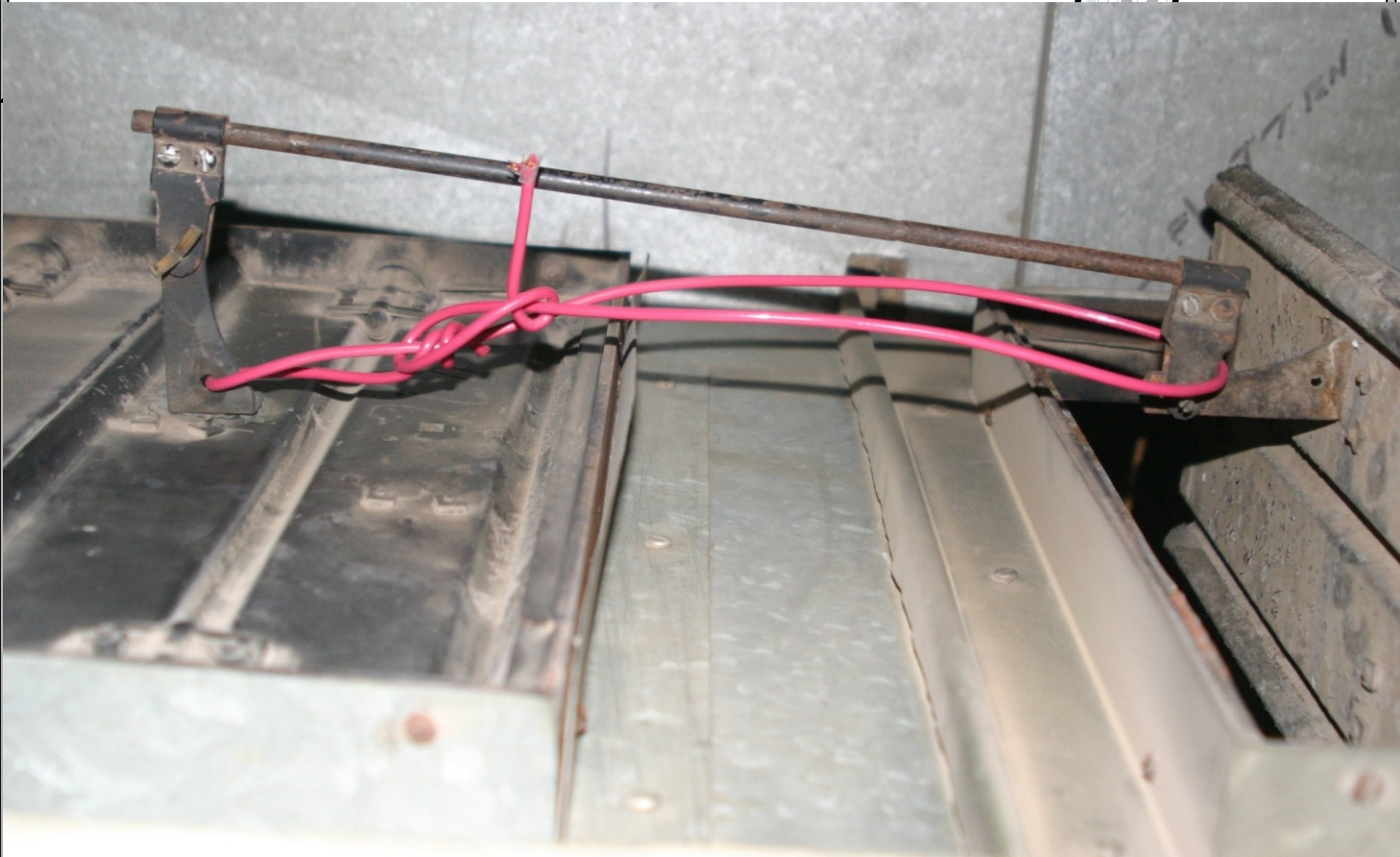
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Most BAS is LOW risk



BUT

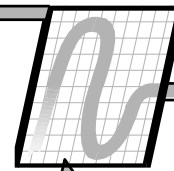
- There are ***critical*** exceptions:
 - Turning off cooling to a data center
 - Turning off airflow in a bio containment lab
 - Turning off power
- Often not cost-effective to protect the whole BAS
 - Protect critical systems from the BAS

Limit OWS Functionality



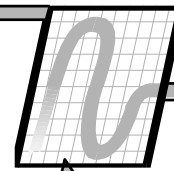
- Normally, our goal is: Make sure we can do **<x>** from the front end.
- Now, our goal is: Make sure **no one** can do **<x>** from “outside”
 - “outside” usually being some physical perimeter
- Seems counter-intuitive... but
 - Critical systems may need more monitoring
 - They seldom need more outside control
 - When do you change the setpoint on the data center?
 - When do you **remotely** change airflow in the lab?
 - When do you turn off the A/C for the UPS?
 - When do you want to stop a generator remotely?

How to Limit



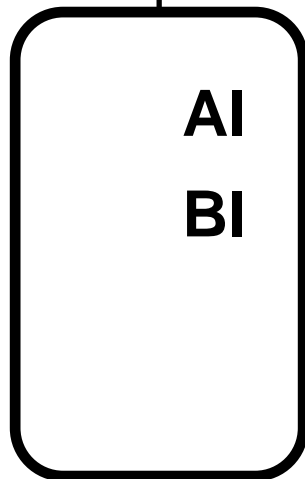
- ***RECOMMENDED:***
- Hardware only interface: AO/BOs talking to AI/BIs
 - BO on inside device providing alarm contact to outside BI
- Other options:
- Use a different protocol for the critical system and a limited gateway to connect to BAS
 - Only map through commands / statuses that are absolutely necessary
- May be some custom firewall approach as well to limit traffic between critical system and outside

Hardware I/O Only



Outside Insecure Network

Inside



Temperature

AO

BO

“Alarm”

No path in from outside!

Secure Network

